

HAZELLE JANE ASENCE

UI/UX Designer & Frontend Developer

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SUMMARY

Fresh IT with proven design expertise through competition wins and hands-on experience supporting 100+ users at Concentrix. Technical proficiency in HTML, CSS, Basic JavaScript, and design tools.

SKILLS

Design Skills: UI/UX Design • Wireframing • Prototyping • Visual Design • User Research • Design Systems
Development Skills: HTML5, CSS3, Basic JavaScript • Responsive Design • Git/GitHub • Web Accessibility
Tools: Figma, Adobe XD, Canva, VS Code, Chrome DevTools, Microsoft Office, SAP Business One

EXPERIENCE

February 2025 – May 2025

IT Support Intern

Concentrix, Naga City

- Supported 100+ users with 95% first-contact resolution rate through effective problem-solving
- Reimaged 50+ Windows 11 PCs, streamlining setup processes and ensuring security standards
- Audited 500+ IT assets, improving inventory accuracy by 35% through systematic analysis
- Collaborated with IT team to implement updates, reducing repeat tickets by 20%

EDUCATION

September 2021 – June 2025

STI College Naga

Bachelor of Science in Information Technology | *Cum Laude*

- Champion - Web Design Competition (CodeFest/Tagisan ng Talino)
- Champion - Mobile App Hackathon
- Thesis Project: Educational mobile game development using Unity and C#, focusing on user engagement and learning optimization.

PROJECTS

2024-2025

Labirinto: Interactive Game-Based Learning for Araling Panlipunan 7 | Capstone Project

- Designed and developed educational maze game using Unity and C# with offline gameplay and online leaderboard functionality. Designed interactive NPC system providing guided learning experiences, quizzes, and challenges for Grade 7 Students. Conducted user testing with Grade 7 students to optimize learning effectiveness and gameplay engagement

2025

Personal Portfolio Website | Web Development Project

- Designed comprehensive UX wireframes using Adobe XD with focus on user journey and professional presentation. Built and deployed responsive portfolio website using Wix CMS with custom dataset integration, dynamic content management, and integrated messaging system for client communication

CERTIFICATIONS & TRAINING

- SAP Business One: System Integration and Architecture | 2023 -2024
- Introduction to Frontend Developer | SimpliLearn | 2024
- Graphic Design Essentials | Canva | 2025